

If you have an issue concerning a federal agency, my staff may be of assistance to you. While we cannot direct an agency to decide a matter in your favor, we can assist by bringing your case to the attention of the proper officials, helping you navigate through the process and ensuring that your case receives full consideration.

If you need assistance and would like to file a case with our office, please click the link below.

[Click Here To Submit Casework](#)

In accordance with the Privacy Act of 1974, we need written authorization from you to contact any federal agency on your behalf or to receive any private information or records. Therefore, please submit a [Consent for Release of Federal Tax Information](#) form for matters pertaining to the Internal Revenue Service or a [Privacy Act Release \(PAR\)](#) form for all other inquiries, and copies of any pertinent documentation to my office closest to you.

If you would prefer not to submit your case using the webform above, you can print out a [Casework Form](#) here to submit with your privacy release.

***Here are a few examples of problems we can help with:***

- **Business:** SBA programs and federal regulation interpretation;
- **Immigrants:** Immigration and citizenship;
- **Homeowners:** FHA and VA home loan applications;
- **Passports & Travel Abroad:** The U.S. Department of State travel information;
- **Postal Service:** Problems with mail delivery;
- **Social Security:** Retirement, Disability, Survivors, SSI and Medicare benefits;
- **Students:** Student loan information;
- **Taxpayers:** IRS tax problems; and,
- **Veterans:** VA claims and military service cases.

[Click Here For Frequently Asked Questions](#)

***You may also try contacting the agencies directly:***

Centers For Medicare/Medicaid Services ( [www.cms.hhs.gov](http://www.cms.hhs.gov) )  
Phone: (877) 267-2323

Department of Housing and Urban Development ( [www.hud.gov](http://www.hud.gov) )

Department of State/Passport Services ( [travel.state.gov/passport](http://travel.state.gov/passport) )  
Phone: (877) 487-2778

Department of State/VISA Services ( [travel.state.gov/visa](http://travel.state.gov/visa) )  
Phone: (877) 487-2778

Department on Veterans Affairs ( [www.va.gov](http://www.va.gov) )  
Phone: (800) 827-1000

Internal Revenue Service ( [www.irs.gov](http://www.irs.gov) )

Phone: (800) 829-1040

Medicare ( [www.medicare.gov](http://www.medicare.gov) )

Phone: (800) MEDICARE or (800) 633-4227

Overseas Citizens Services ( [travel.state.gov/travel](http://travel.state.gov/travel) )

Phone: (888) 407-4747

Social Security Administration ( [www.ssa.gov](http://www.ssa.gov) )

Phone: (800) 772-1213

U.S. Citizenship and Immigration Services ( [www.uscis.gov](http://www.uscis.gov) )

Phone: (800) 375-5283

U.S. Postal Service ( [www.usps.com](http://www.usps.com) )

Phone: (800) 275-8777